



## Intelligent Communications

Calltech S.A. is a Latin American company which leads the design, development, innovation and implementation of software solutions for the telecommunications Industry.

Unified communications, omnichannel customer service, Contact Center solutions, Webphone for browsers, Clicktocall, Clicktovideo, Chatcenter, Chatbots, collaboration tools, IVR, call pricing and rating, call recordings, screen recording for mobile and computers, streaming, video-conferences with automatic transcription, smart search and analysis functions.

### OUR PRODUCTS

- ◆ Call Pricing and Rating
- ◆ Unified Messaging
- ◆ Call Recording
- ◆ WebRTC Solutions
- ◆ IVR
- ◆ Appliances / Gateway / IP PBX
- ◆ Chat Server and Omnichannels
- ◆ Automatic Transcription
- ◆ Software Development

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## CTiControl®

Webphone for browsers and collaborative applications like Google Workspace and Microsoft teams, fusing the benefits of collaborative work and telephony, allowing for seamless communication with clients, partners and coworkers, all from anywhere.

## CTLog®

Web-based digital recording and monitoring system, capable of mobile call, analog extensions, IP, intercommunications, microphones, radios, fax, headphones, speakers and screen recording.

## CTLogPlus®

Audio and video recording and document management system for meetings, hearings, speeches and teleconferences. Allows for local or cloud storage, recording playback and streaming. Reduce real-time transcription time by up to 70%.

## CTMail®

Integrated auto attendant system, voicemail, speech to text, callback, fax server, unified messaging (fax, voice, email), audio response system – IVR, voicebot with voice recognition and text to speech.

## CTTranscription®

Automatic voice transcription, video with speech to text, lookup and analytics technology. Reduce real-time transcription and style correction time by up to 70%.

## CTWebRTC®

Platform offering advanced communication channels: clicktocall and clicktovideo allow for voice and video communication from any device, with IP PBX and Contact Center integration. An omnichannel solution that manages customer service chat servers for social media, web chat and collaborative applications and additionally offers chatbots with artificial intelligence technology.

## Dalí®

Web-based system for call rating and centralized telephony management, logging inbound and/or outbound calls to the telephone plant, allowing for their control using detailed, management-oriented and statistical reports.

## Yac®

Unified communications solution making customer service and employee productivity more efficient. Includes IP PBX, Contact Center with cloud and omnichannel telephony that enables CRM using voice, videocalls, social media, email, web chat. Omnichannel service in a single solution.

We integrate  
**into your system**  
to improve.

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